
Resident's Information Sheet ***Water Fixtures on your Property***

Property owners are responsible for the repairs and maintenance of the water fixtures and services lines on their property including:

- ***pipes connected to the water meter***
- ***toilets***
- ***hose bibs and external taps***
- ***stop and waste valves***
- ***all water service lines within the property***
- ***hot water tanks***

Water service lines vary in type and make according to the age of your property.

There will be the ability to shut off the water supply in your home by using the stop and waste valve typically located on the line leading to your water meter. Property owners who require the water supply to be shut off must contact the Town Administration Office (Water Bylaw terms apply).

Homeowners are responsible for utility service lines repairs on their property. These repairs may not always be covered by a basic insurance policy, so we advise that you check this with your own insurance company.

If you suspect a water leak (indicated by excessive consumption on your utility bill) you must investigate the cause of the leak within your property which should include leaking toilets, valves, or connections.

Procedures regarding the maintenance & repair of water service lines are detailed in the Town's Water Bylaw.

The Town has responsibility to repair faulty water mains, curb stops or hydrants.

Fire Hydrants located on the set back to a property are the responsibility of the Town. Hydrants must not be damaged or obstructed by any object including parked vehicles or trees (Water Bylaw applies).

In conjunction with residents the Town recently completed a mandatory program of random testing to determine whether elevated levels of lead might exist in residential tap water. This did not reveal lead levels in tap water greater than the allowable concentrations.

Should you have any concerns regarding lead in water please refer to the fact sheet that can be found in the resources section of the Town's website.

If you have any questions or experience any abnormal occurrences with your water supply or water quality, please contact the Town Administration Office on 403 224 3395 during the normal office hours of 8.00am until 4.00pm.

For issues arising outside these hours, call Public Works via the "on call" number: 403 224 3621